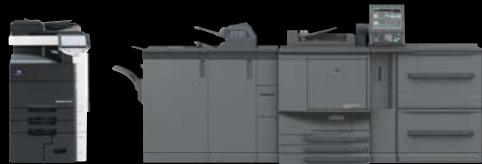
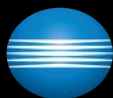


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DIGITAL  **DOCTOR**
CS Remote Care



KONICA MINOLTA

KONICA MINOLTA BUSINESS SOLUTIONS (M) SDN BHD (72640-P)

1, Jln 13/6, 46200 Petaling Jaya, Selangor Darul Ehsan, Malaysia. Tel: 03-7801 2611 Fax: 03-7954 8316
www.konicaminolta.com.my

DIGITAL DOCTOR

CS Remote Care

We Know When Your
Printer Needs Attention
Before You Do.

 Now You'll Know
BEFORE The Toner Runs Out.

 A Secure and TRUSTED
Remote Connection.

 Getting It RIGHT
The First Time, Everytime.

 Conveniently DELIVERED
To Your Doorstep.

 We Read It So
You Don't Have To.

The essentials of imaging™

How We Monitor And Maintain Your Printer's Health Remotely.

Attending to your printer needs proactively

The Konica Minolta 'Digital Doctor' Service is a Remote Diagnostic System that continuously and proactively monitors your multi-function printer (MFP) for any impending problems like parts deterioration or low toner levels. When attention is required, the system - which is readily available without any additional software installation - will automatically alert our technical support team via e-mail for us to rectify the situation and minimize your MFP downtime while maximizing your work productivity.

Safeguards your private information

Information security is vital to any organization; as such the Digital Doctor protects your sensitive data by accessing only the machine memory and not the image memory or hard disc drive of the MFP. This will ensure your company's private information remain safe and secure.



Accurate diagnosis, effective remedy

Knowing exactly what to fix before it becomes serious is pivotal to maintain your printer in optimum working condition. The Digital Doctor ensures all potential problems are accurately diagnosed so that correct remedial action is taken promptly even before you realize they occurred. This accurate, timely and detailed diagnosis allows for effective troubleshooting; reduces interruptions and follow-up checks while improving office workflow.







Keeps tabs on the meter

Alleviate your administrative burdens further as the Digital Doctor automatically records meter readings so you don't have to. This will free up your time to concentrate on office work and in the process reduce the stress of keeping track of your MFP's performance.

Timely delivery of consumables

Once we detect your printer consumables need to be replaced, we will deliver the right item and replace it promptly. This first-ever one-stop service ensures on-time delivery of consumables without you having to do any order-taking.

The Healthy Benefits of Digital Doctor:

-  Seamless diagnostic service support.
-  Automatic meter readings with no client intervention.
-  Email notification of low toner levels to ensure on-time delivery.
-  Improved maintenance translates into greater productivity.
-  Accurate remote problem recognition to ensure effective troubleshooting.
-  Private and sensitive information remains protected.

Machine	Device ID	Model	Connection	Customer Name	Threshold	Warning	
Latest Data	A004000000	C302	Email	James Area Outsourcing Sol, Ltd	Imaging Unit	Alert	
Past Data	A004000000	C302	Email	David Price	Low Toner	Alert	
History	51390069	Bizhub 600	Email	CV/Arman Higgs Sol, Ltd	Worked Parts	Alert	
Main Body Info	51390069	Bizhub 600	Email	CV/Arman Higgs Sol, Ltd	Low Toner	Alert	
RDM List	02102010	Bizhub C200	Email	Kap Prit (3) Brestone	Imaging Unit	Alert	
Customer	02102010	Bizhub C200	Email	Kap Prit (3) Brestone	Imaging Unit	Alert	
Service Office	02102010	Bizhub C200	Email	Kap Prit (3) Brestone	Imaging Unit	Alert	
Sales Office	02102010	Bizhub C200	Email	Kap Prit (3) Brestone	Imaging Unit	Alert	
SE	02102010	Bizhub C200	Email	Kap Prit (3) Brestone	Imaging Unit	Alert	
Model Info	Item	June 10	June 11	June 09	May 21	May 12	May 03
	3200 Paper Unit	0	0	0	0	0	0
	6500 ACF Paper	0	0	0	1	0	1
	6500 ACF Toner	1	1	1	1	1	1
	6500 ACF Drum	0	0	0	1	1	1
	6500 ACF Feed	0	0	0	0	0	0
	7500 B Size Toner	1	0	1	1	0	0
	7500 B Size Unit	0	0	0	0	0	0